

Insurance Company Contact Information

You may contact the following insurance companies by phone or through their websites for specific questions relating to your personal benefits coverage.

BENEFIT	PROVIDER	PHONE	WEBSITE
Medical Insurance	Premera Blue Cross	(800)-722-1471	www.premera.com
Medical Insurance	Kaiser Permanente	(888)-901-4636	www.kp.org/wa
Dental Insurance	Delta Dental of Washington	(800)-554-1907	www.deltadentalwa.com
Life Insurance	Standard Insurance Company	(800)-378-4668	www.standard.com
Flexible Spending Accounts	Rehn & Associates	(509) 534-0600 Toll Free: (800) 872-8979	https://cdh.rehnonline.com/
Employee Assistance Program	Deer Oaks	(888) 993-7650	www.deeroakseap.com Login/Password = spokane
AFLAC	Susan Mensching Account Manager	(208) 664-9880	www.aflac.com/cityofspokane
Legal Shield & ID Theft Shield	D. Brian Emett Account Manager	(253)-376-9899	https://emett.wearelegalshield.com/
Pet Insurance	Matt Neuens Account Executive	(614) 537-3809 (877) 738-7874	Neuenm3@nationwide.com www.petinsurance.com/employee-benefits/company-search
HomeStreet Bank	Steve Morgensen Loan Officer	(509) 252-8159 Toll Free: (800) 719-8080	www.homestreet.com/CityofSpokane
Hearing Aid Benefit	AudioNet America	(586) 265-5465	www.audionetamerica.com